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Universal Orlando Resort™ Team Member Newsletter

January 22 - February 4, 2018

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From February 3 through April 7, Universal Orlando's Mardi Gras 2018 will offer more opportunities than ever before for guests to experience Florida's Biggest Party. On 13 select nights, fans can sing along to popular hits as some of the biggest names in music take the stage, including GRAMMY Award-winning rapper, Macklemore, international superstar and recording artist, Sean Paul, and award-winning, multiplatinum chart-toppers, Fifth Harmony. **Check out page 2 for the complete lineup.**

The musical stars won't be the only ones on display as a constellation-themed Mardi Gras parade will keep the good times rolling every night throughout the streets of Universal Studios Florida with breathtakingly detailed floats, festive krewes of colorful dancers and stilt performers, and countless beads. Six new celestial floats – including Taurus, Virgo, and Serpentarius – complete a lineup of 12 intricately hand-crafted floats engineered by Kern Studios, designer of the original New Orleans Mardi Gras floats for more than 50 years.

Guests will also enjoy mouthwatering shrimp po'boys, jambalaya, beignets, and more at the French Quarter Courtyard while listening to authentic sounds of New Orleans straight from Bourbon Street.

Visit **universalorlando.com/mardigras** for more information!

UNIVERSAL ORLANDO RESORT™

PRODUCED BY TEAM MEMBER COMMUNICATIONS

UNIVERSAL STUDIOS FLORIDA™ • UNIVERSAL'S ISLANDS OF ADVENTURE™ • UNIVERSAL'S VOLCANO BAY™ • UNIVERSAL CITYWALK™

What's New

BIG MUSIC FOR THE BIGGEST PARTY!

2018 Mardi Gras Concert Lineup

You can't have a great party without great music!

SATURDAY, FEBRUARY 3
Sean Paul

•

SATURDAY, FEBRUARY 10
The Beach Boys

•

SATURDAY, FEBRUARY 17
Kelsea Ballerini

•

SUNDAY, FEBRUARY 18
Andy Grammer

•

SATURDAY, FEBRUARY 24
Macklemore

•

SATURDAY, MARCH 3
311

•

SUNDAY, MARCH 4
Phillip Phillips

•

SATURDAY, MARCH 10
To Be Announced

•

SUNDAY, MARCH 11
Fitz and the Tantrums

•

SATURDAY, MARCH 17
Foreigner

•

SUNDAY, MARCH 18
Fifth Harmony

•

SATURDAY, MARCH 24
To Be Announced

•

SUNDAY, MARCH 25
BUSH

2018 Mardi Gras New Orleans Bands Lineup
(Performing in the French Quarter Courtyard)

February 3 – 20
Free Agents Brass Band

February 21 – March 6
Naughty Professor Brass Band

March 7 – 20
New Breed Brass Band

March 21 – 31
Young Pinstripe Brass Band

April 1 – April 7
Dirty Bourbon River Show

Voodoo Doughnut to Bring its Sinfully Delicious Flavors to Universal Orlando Resort This Spring

The doughnut shop with a cult following is arriving east of the Mississippi at Universal CityWalk

Who: Kenneth "Cat Daddy" Pogson and Tres Shannon created Voodoo Doughnut in Portland, Oregon in 2003. The pair had enjoyed experimenting with unique flavors to create eccentric pastries and they turned their passion into the phenomenon that is Voodoo Doughnut. As they say, the rest is history.

What: Voodoo Doughnut will open at Universal CityWalk, Universal Orlando Resort's entertainment and dining complex. Loved for its sinfully delicious lineup of fried creations, Voodoo Doughnut will feature signature originals and one-of-a-kind delectables such as the Dirt Doughnut, the Memphis Mafia, the Bacon Maple Bar, Grape Ape and, of course, Voodoo Doll doughnuts.

When: The new Voodoo Doughnut location is set to open at Universal CityWalk in Orlando this spring. Stay tuned at UniversalOrlando.com, the Universal Orlando blog, and social channels for more information.

Where: Since their Portland, Oregon origins, Shannon and Pogson have continued to spread their unique flavors with several new locations including a few more in Oregon and shops in Denver, Colorado; Austin, Texas; and CityWalk at Universal Studios Hollywood. The new location at Universal Orlando will be the first location east of the Mississippi. The shop will feature the same eclectic pink theming and irreverent names that can be found in current Voodoo Doughnut locations. It will be located next to NBC Sports Grill & Brew, just steps away from the iconic Universal Globe and Universal Studios Florida entrance.

Why: Delicious doughnuts... Need we say more? Your mouth should be watering at this point!

And remember, *"Good Things Come in Pink Boxes".*

NOW HIRING

Now Accepting Internal Applications for Full-Time and Part-Time Opportunities

Please note that the transfer criteria for 180 days in your current role has been waived for this opportunity. Team Members must meet all other transfer criteria at the time of their interview:

• Maintain at least 8 attendance credits • Have no written performance counselings within the last 6 months
• Provide an Interview Eligibility Form signed by your current manager

Visit **UOTeam.com/yourcareer** to apply today!

The Super Bowl on NBC – at NBC Sports Grill & Brew

Nearly 100 screens. A monster outdoor screen. The biggest game of the year. The best football food anywhere. If you're into football – and even if you aren't – you won't find a more electric watch party. NBC Sports Grill & Brew at CityWalk is the place to watch the biggest game of all, the Super Bowl on NBC. Join us on February 4 for fun entertainment, giveaways, authentic NFL helmet displays, and more.

Harbor Nights Romantico – An Authentic Italian Evening

Guests can experience the ambiance of the romantic Mediterranean under the twinkling lights of the picturesque Harbor Piazza at Loews Portofino Bay Hotel at Universal Orlando. Select wines and sparkling wines will be available, as well as expertly prepared gourmet foods from each of the hotel's on-site restaurants, live music by the Johnny Cool Swing Band, and more. Upgrading to the VIP ticket includes reserved seating in a special area with private wine station and passed hors d'oeuvres. Tickets can be purchased at **loewshotels.tix.com.**

In the Spotlight

TOM WILLIAMS
CHAIRMAN & CEO
UNIVERSAL PARKS & RESORTS

Dear Fellow Team Members,

Brian Roberts, Chairman and CEO of Comcast, recently announced awarding special $1,000 bonuses to eligible frontline and non-executive employees.

Universal Parks & Resorts is honored to be a part of the Comcast NBCUniversal family, an organization that believes in the promise and potential of our Team Members. Whether you work in Orlando, Hollywood, Osaka, or on the planning team for Beijing, you bring to life compelling entertainment and immersive experiences for our guests like no one else in the world. Our exciting growth demonstrates Comcast's continued investment in our parks and resorts.

You can be proud, not only for our company, but that you are truly part of something bigger – just as I am proud to share this special bonus with you as we start the new year.

Thank you for everything you to do keep our guests entertained, and for making Universal Parks & Resorts the choice of millions worldwide!

Tom

Annual Benefits Open Enrollment Coming Soon!

Benefits Open Enrollment will start on Monday, February 19 and ends on Friday, March 9 at 5:00pm. Open Enrollment materials will be mailed to eligible Team Members' home addresses and should be received the week of February 19. If you are making changes, we strongly encourage you to submit your changes early in the process to avoid the long lines that occur during the last week of Open Enrollment.

If you are a full-time (regular) Team Member, we recommend visiting ALEX, your personal Benefits Counselor, at **UOTeam.com/yourbenefits.** The 2018 ALEX will be available soon for your convenience.

Stay tuned to ***UO News*** and **UOTeam.com** for more information about Open Enrollment.

YOU'RE COVERED

REMINDER: Biometric Screening Dates Still Available

There is still time to get your biometric screening! This is a great opportunity to gain insight into your health, identify your risk, and learn about on-site health coaching and wellness programs to help improve your well-being.

The screening includes weight, body mass index (BMI), blood pressure, cholesterol, blood glucose, and triglycerides. This screening is FREE to all UO-paid Team Members.

BIOMETRIC SCREENINGS
Tuesday, January 23 – Friday, January 26
7:00am - 4:00pm
Wardrobe Hallway

Registration for biometric screenings is required. Visit **http://centracarecorporate.org/onsite/universal/** to sign up!

FREE Tax Prep Assistance Available

Beginning February 1, IRS-Certified Volunteers will be available on property EVERY Thursday through April 12 to provide FREE tax preparation assistance to UO Team Members. They are able to help prepare 1040EZ, 1040A, 1040, 1040 V, Form 2441, Form 8863, Form 8812, and Simple Schedule D forms.

NOTE: *Appointments will not be accepted to those claiming a hardship due to Hurricane Irma.*

Please prepare to bring the following:

- Valid photo ID
- For joint returns, spouses signature required
- All forms, W-2s, and 1099s
- Bank account information
- Deduction/credit information
- Social Security Cards (for ALL persons listed on return)
- 1095 C (for all Team Members eligible for UO Medical Coverage)
- 1095 A (if you bought insurance on the Marketplace)
- 1099 (if you are a full-time student)
- Copy of last year's return
- Information on expenses
- Real estate tax documents
- First time homebuyer credit
- Energy credit (all purchases receipts)
- Stock sale information
- Pin number assigned by IRS (if you have been a victim of identify theft)

Appointments are required and take place at the on-property *FAIRWINDS* Credit Union trailer. Call the **Payroll Department at 407-224-5495** to schedule an appointment.

Know Your Stuff

KNOW NOW

Important Reminders About Celebrity Visits

Millie Bobby Brown Casts Spells at The Wizarding World of Harry Potter™ at Universal Orlando Resort™

UO is fortunate to have big-name artists and celebrities come to visit or perform at our resort. These celebrities expect Team Members not to invade their privacy. If you notice a celebrity, please remember that soliciting photos and autographs is unprofessional conduct and will lead to disciplinary action up to and including termination of employment.

Also, because we are a part of the entertainment industry, a lot of what occurs at UO will be newsworthy and a member of the media (TV, radio, print, and Internet) may approach you with questions. If this happens, please refer them to our Public Relations Department. The rest of us are not authorized to talk to the media about the Company or what happens within our work areas unless authorized and coordinated by our Public Relations team. This includes posting information about upcoming events or attractions on blogs or other Internet forums.

Please remember that Team Members are expected not to:

- Take, share or distribute photos or videos of celebrities anywhere on our property (backstage or onstage) to any media outlet or on any personal or public social media outlet.
- Ask a celebrity for an autograph
- Gain access to a celebrity without explicit authorization from senior management

Violating any of these guidelines is grounds for disciplinary action, up to and including termination. If you have any questions, please contact the Public Relations Department at 407-363-8220. Thank you for your cooperation!

REMINDER

A Celebration of Harry Potter™ Starts January 26

A Celebration of Harry Potter™ takes place this Friday, January 26 through Sunday, January 28 at Universal Orlando Resort, allowing fans to celebrate all of Harry's adventures, from the beloved books to the feature films.

Access to A Celebration of Harry Potter™ is included with regular theme park admission or with an Annual Pass, with admission to certain activities being granted on a first-come, first-served basis. While most of the activities for A Celebration of Harry Potter™ will be open to all Universal Orlando park guests, those who have purchased an exclusive event vacation package will enjoy special benefits and reserved sections or priority seating for the panels and demonstrations.

For specific details about A Celebration of Harry Potter™, visit **uKNOW** from any on-property computer.

A CELEBRATION OF HARRY POTTER™ TEAM MEMBER REFERENCE GUIDE

Be prepared to guide our guests and answer questions. Pick up a special Team Member Reference Guide dedicated to A Celebration of Harry Potter™ and carry it with you during event dates. The special guide will soon be available alongside the regular edition of the Team Member Reference Guide at select Team Member grills, Wardrobe, and other convenient locations across property.

IMPORTANT NOTE ABOUT SEPARATELY TICKETED SPECIAL EVENTS

In addition to the in-park opportunities available to day guests, we are hosting private, after-hours special events in The Wizarding World of Harry Potter™ for credentialed vacation package guests only. Team Members who are not working those events should refrain from entering or crossing through these event areas.

"The Nighttime Lights at Hogwarts™ Castle" Projection Mapping Experience Coming Soon

For the first time ever at Universal Orlando Resort, guests will be able to celebrate their Hogwarts™ house pride during an all-new, breathtaking experience – The Nighttime Lights at Hogwarts™ Castle – debuting on Wednesday, January 31 and running select nights throughout 2018. As night falls in The Wizarding World of Harry Potter™ – Hogsmeade™ at Universal's Islands of Adventure, state-of-the-art projection mapping, coupled with special effects and lighting, will wrap Hogwarts™ castle in a dazzling display celebrating the four houses of Hogwarts™ – Gryffindor™, Ravenclaw™, Hufflepuff™ and Slytherin™. Guests will watch in awe as the spirit and iconic elements of each house are brought to life on the majestic castle – all set to incredible music based on the original scores from the Harry Potter™ films.

"The Nighttime Lights at Hogwarts Castle" will make its official debut at Universal Orlando Resort on Wednesday, January 31 and run select nights throughout the year – but park guests can preview the new experience on January 27 & 28 during "A Celebration of Harry Potter™ 2018." The experience will run continuously each evening starting at dusk on select nights. And guests who've purchased A Celebration of Harry Potter™ vacation package can be among the first to see this experience at Universal Orlando during an exclusive preview event on Friday, January 26.

"The Nighttime Lights at Hogwarts™ Castle" is scheduled to run Jan. 31 – Feb. 5, and Feb. 7 – Feb. 12. Additional dates will be announced at a later time on **www.universalorlando.com.**

BRAVO
AWARD WINNERS

BRAVO recognizes and rewards overall excellence in job performance and is celebrated on a monthly basis for outstanding hourly or non-exempt Team Members. BRAVO Award Winners receive a $100 award check, a preferred parking spot for the month, and a UO Gift Card! Further information regarding this program is available through your HR Manager or department leader. Congratulations to this month's winners!

Ann Gerrity
Food & Beverage
USF

Bonnie Humienny
Shared Services
UOR

Christopher Warbis
Premium Services
UVB

Dan Rusaw
Security
USF

Dennis Jansen
Technical Services
USF

Derek Burch
Food & Beverage
CW

Erwing Bustamante
Pass Sales
IOA

Ivette Caraballo
Food & Beverage
IOA

Jacob Ramos
Attractions Operations
USF

John Chang
Merchandise
IOA

Joseph Carrion
Park Services
UVB

Vrajesh Patel
Merchandise
USF

Kari Francik
Attractions Operations
USF

Kelley Ellison
Park Services
IOA

Mary St. Aubin
Merchandise
CW

Matthew Cox
Entertainment
UOR

Matthew Poczatek
Technical Services
UOR

Megan Hogarth
Food & Beverage
USF

Robyn Strobl
Food & Beverage
CW

Roxanne Rodriguez
Human Resources
UOR

Ryan Johnson
Security
UOR

Savannah Simerly
Entertainment
USF

Scott Colman
Blue Man Group
CW

Soraya Pena
Entertainment
UOR

Suheyn Zambrano-Hernandez
Marketing & Sales
UOR

Julian Crawford Sidney
Attractions Operations
IOA

JANUARY 2018

Around Our Universe

MAKE AN IMPACT

Recycling and You: Backstage Guidelines

UO's Park Services team continues to make great strides in our recycling initiatives across property; however, it is up to all of us to help make sure Green is Universal. Do your part and place recyclable items in the appropriate receptacles.

Did you know the following can be recycled in backstage administrative areas?

- Cardboard - flatten cardboard and place next to a waste container
- Plastic, Glass & Metals (plastic containers #1-7, aluminum & tin, bottles & jars) - place in a recycle container or desk bin
- Mixed Paper (non-confidential office paper, file folders, paperboard, envelopes, junk mail, newspaper, magazines, glossy paper, catalogues) - place in a recycle container or desk bin

Spread the Word

Easy-to-read flyers of this information, along with recycling guidelines for operational areas and organic waste are available on the UO Green Site on **myUO** ('Team Member Center,' 'Our Culture,' 'Green is Universal'), accessible from any on-property computer. Together, we can make an impact on the amount of waste diverted from our landfills!

GREEN is UNIVERSAL

Submit Your Nomination for the President's Volunteer of the Year

There's still time to nominate a Team Member for the 2017 President's Volunteer of the Year! Please take a moment to nominate a fellow Team Member who you feel serves as an exemplary example of volunteering in our community. The President's Volunteer of the Year will have the opportunity to designate $2,500 to the charity of his or her choice!

The nomination form is available on UOTeam.com and must be received by Bill Davis no later than Wednesday, January 31. Please forward your completed nomination forms to his attention in B-110.

"Spotlight on CityWalk" Coming Soon

From fine dining to frozen yogurt, Universal CityWalk has an array of options to suit every taste and the Revenue Operations team wants to provide you an inside look at some of the hottest venues. **"Spotlight on CityWalk"** is a new feature debuting next month that invites you to experience what our "Epicenter of Awesome" has to offer with exclusive Team Member discounts throughout the year. Plus, we'll be giving you a behind-the-scenes glimpse at highlighted venues in ***UO News.***

Be sure to check out the next issue of ***UO News*** for our first **"Spotlight on CityWalk" with Bob Marley - A Tribute to Freedom℠!** Throughout the month of February (Feb 1 - 28) Team Members are invited to take advantage of an exclusive offer (see the Savings Spotlight on **UOTeam.com/savings** beginning February 1 for full details). Did you know that February 6 is Bob Marley's birthday? Don't miss our annual Bob Marley Birthday Jam on Saturday, February 3 (details below)!

It's Time to Celebrate! Bob Marley's Birthday Jam February 3

On Saturday, February 3, Bob Marley - A Tribute to Freedom℠ will host the annual "Bob Marley's Birthday Jam" to celebrate the birthday of this cultural icon and music legend! The event offers:

Live reggae band • Two (2) DJs • Stilt Walkers • Steel Drummers
Authentic Jamaican food and specialty drinks • Birthday cake and candle lighting ceremony

FREE Admission for UO Team Members and 1 Guest

General admission to Bob Marley's Birthday Jam is complimentary from 3:00pm - 7:00pm, and $12 (plus tax) from 7:00pm - 2:00am. UO Team Members receive free admission to the event all night long with a valid UO ID, and are entitled to bring one guest at no additional cost.

Must be 21 or older for admission after 7:00pm and to consume alcoholic beverages. Valid photo ID required. Discount coupons, CityWalk Party Pass, and Annual and Multi-Day Passes are not valid at this event. Additional restrictions may apply.

In the Volunteer Spotlight: Amber Pandohie

Hometown: Georgetown, Grand Cayman, Cayman Islands

Role at UO: Youth Sales Representative **Years with UO:** 5 years

Volunteer Organizations: Eccleston Elementary School

Years Volunteering with this organization? 1 ½ years.

What does your Volunteer role consist of?

Eccleston Elementary is one of the schools that the Universal Orlando Foundation sponsors. At Eccleston, along with donations, we support their events by providing volunteer for things like their Farmer's Markets, Tools for Teaching Supply Drive, 3rd Grade Reading Program, Field Days, Backpack Distribution as well as their Day at Universal.

What was your most memorable experience?

I wouldn't say I have one favorite memory but my overall volunteering experience at Eccleston has been the most rewarding and humbling work that I have ever done. From handing out backpacks to students who may have never had one to providing a hot meal during our Farmer's Markets, this opportunity has been one of the most enlightening experiences of my life.

Team Members Only

UOTMS
Universal Orlando Resort™ Team Member Services

APPRECIATION

Your Park After Dark – Poseidon's Fury™

Come see a Team Member exclusive showing of Poseidon's Fury™ - a 2017 Team Member Park Picks Winner! Join UOTMS for food, drinks, and a spectacular show!

Friday, February 2 / 1st Showing 9:15pm **2nd Showing** 10:30pm

Team Members only, no guests. Sign up online at **UOTeam.com/appreciation**

Your Park After Dark – The Wizarding World of Harry Potter™ – Diagon Alley™

Come join UOTMS at The Wizarding World of Harry Potter™ – Diagon Alley™ for food, drinks, and rides!

Friday, February 16 / 9:00pm - 10:30pm

Team Members only, no guests.

ACTIVITIES

Solar Bears Team Member Discounted Tickets

Solar Bears is offering Universal Orlando Team Members discounted seating for the Orlando Solar Bears vs. Jacksonville Icemen game and the Orlando Solar Bears vs. Greenville Swamp Rabbits game. Purchase your seats today at **OrlandoSolarBearsHockey.com/UOTEAM** using promo code **UOTEAM**.

Thursday, March 29 / 7:00pm / Amway Arena / $5 per seat

Saturday, March 31 / 7:00pm / Amway Arena / $5 per seat

March Book and a Movie!

The 2018 Book Club is kicking off with a New York Times Bestseller and soon-to-be major motion picture, ***Every Day*** **by David Levithan**. Join UOTMS for Book and a Movie on March 1 at Pat O'Brien's Briar Suite, then continue on to AMC CityWalk to enjoy the movie.

Thursday, March 1 / 5:30pm

Meet at Pat O'Brien's Upstairs; continued at AMC CityWalk Theater

Book cost - $9 / Movie cost - $5 Register in Team Members Services in B111 beginning January 22

Captain's Corner: Universal Orlando Soccer League

Captain: Kayla Murray

Team: Hot Mess Express - Universal Orlando Soccer League 2017 Champions

Background: Kayla has played soccer for 20 years. She loves having the ability to pull Team Members from all over our parks to put together on one team. (She also loves giraffes!)

Position: Left Defender

Favorite thing about the Universal Orlando Soccer League: Having the opportunity to continue playing after high school and college

Favorite Soccer Team: Washington Spirit

Fun Fact: My high school had the honor of winning 5 state titles in a row. I was present for 3 of them.

Want to learn more about out UOTMS Sports Leagues? Visit **UOTeam.com/sportsleagues** for some fun competition!

QUICK CUTS

Share Your Celebrations

- Congratulations to **Margaret Lutzke** from Entertainment and Paul Lutzke on the birth of their child, Kaia Faye Lutzke, on January 5.
- Congratulations to **Troy Garcia** from Entertainment and Jordan Thomas - the couple wed on January 20.
- Congratulations to **Megan Borkes** and **Jason Blackwater** from Entertainment - the couple celebrates their 2nd wedding anniversary on January 22.
- Congratulations to **Meryl Feinman** from Entrance Operations and **Les Feinman** from Merchandise - the couple celebrates their 43rd wedding anniversary on February 13.
- Congratulations to **Jonathan Du Mee** from Food & Beverage and Nicole Du Mee - the couple celebrates their 15th wedding anniversary on April 19.
- Congratulations to **Victoria Ridgeway** and **Anthony Espin** from Attraction Operations on their recent engagement.
- Congratulations to **AJ Gutierrez** from Entertainment and Robbie Bruce on their recent engagement.

Are you celebrating a recent wedding anniversary, marriage, birth or adoption? Tell us about it and we'll feature it in an upcoming issue of *UO News*! Simply visit **UOTeam.com/celebrations** and fill out the easy-to-use form with your information.

Special Offer for UO Team Members from *FAIRWINDS* Credit Union

For a limited time, Team Members can receive a FREE appraisal ($495 value) for any application for home purchase or home refinance at the on-property *FAIRWINDS* location from January 19 through March 5, 2018.

Visit the Universal Orlando *FAIRWINDS* Branch for more details.

Celebrate Your Birthday with a Complimentary Meal!

Who doesn't appreciate a birthday celebration? All UO Team Members are invited to either the Backlot Bistro, IOAsis Grill, or Break-Away Café during the month of their birthday to enjoy a meal courtesy of UO (up to $5 in value). Just show your ID at the register and explain that you're claiming a birthday meal!

Team Member Milestones

Congratulations to all Team Members Who Are Celebrating Their Anniversary with the Company in January!

25 YEARS

Technical Services
Dale Recek

20 YEARS

Entertainment
Gregory Aull
Melissa Summa

Food & Beverage
Denise LaMotta

Human Resources
Scot LaFerté

Marketing & Sales
Donna Bates

Parks Technology
Preston Welsh

Security
Charles Bermudez

Technical Services
Linda Gutkin
Stephen Shutts
Thomas Winfield

15 YEARS

Food & Beverage
Timothy Lorey

Marketing & Sales
Sidney Dragon
Maria Gentry
Wendy Sanchez

Technical Services
Cynthia Olszewski

10 YEARS

Administration
Roger Apolinar

Entertainment
Todd Brodie
Craig Florence
Bryan Lafond
Dena Lagonia
Roy Miller
Kevin Mulcahy
Joshua Myers
Michael Rau

Food & Beverage
Michael Di Carlo
Sabina Pierre-Louis
Sarah Williams

Human Resources
Alma Velez

Marketing & Sales
Heather Fronk
Jessica Wicker

Park Services
Francky Darius
Carlos Tinoco

Parking & Transportation
Bethel Buckalew
Patrick Montavon

Technical Services
Robert Binnom
Daniel Lucero
Sonny Ly
Jason Mercado

5 YEARS

Attractions Operations
John Avvento

Blue Man Group
Marquis Larue

Entertainment
Eleanor Agosta
John Barnick
Nikolaus Bogucki
Patrick Calderon
Robert Cassell
Robert Roy
Bethany Schreffler
Jarrod Vera
Jacob Wolf

Entrance Operations
Alexandria Knapp
Josmarie Sein-Colon

Finance
Jean Kutter
Jack Skinner
Daniel Stief

Food & Beverage
Anthony Mulero
Yesenia Ortiz
Sandy Thongdynalay

Health Services
Nelson Wellons Jr

Human Resources
Glenn Campbell

Marketing & Sales
Gina Gattis
Erica Hessel
Lee Jernigan
Laura Joynt
Karen Lemons
Courtenay Marra
Mariana Pereira

Park Services
Angela Soto-Ortiz

Parks Technology
Aaron Ettinger

Technical Services
Roger Calmet
Timothy DeChane
Scott Endstrasser
Clark Powell III
Scott Rains
Zackery Ritter
Christopher Rittmayer
Gary Whiting

Universal Creative
Antony Everett
Paul Osterhout
Raven Sanders
Elliot Taylor
Tina Zeno

Wardrobe
Maria Martinez

Do You Want to Ride a Mardi Gras Float?

Limited spots will be available for you and a guest to ride one of our amazing floats on select Tuesday nights during Mardi Gras 2018

How to Score a Spot

Space for this opportunity is very limited and will be filled on a first-come, first-served basis weekly on **UOTeam.com** via a registration link. Visit UOTeam.com every Wednesday (beginning Wednesday, January 31) at 4:00pm during Mardi Gras for a chance for you and a guest to ride the following Tuesday.

Some Important Notes About this Opportunity:

Participation is on a voluntary basis, and is open to all UO Team Members and their age-appropriate guest. Team Members must visit **UOTeam.com** and select the **'Sign Up to Ride a Mardi Gras Float...'** announcement and follow the link to sign up (based on limited availability). *Park admission is NOT INCLUDED for the Team Member's guest.*

Other restrictions may apply, see the registration form at **UOTeam.com** for details.

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Sr. Editor / Art Direction **Andy Warren**
Managing Editor **Debbi Compton**
Production and Layout **Doug McKee**
Associate Writer **McLean Alley** **Kyle Fairhurst**

Questions? Comments? Story Ideas? Give us your feedback! E-mail **communications@universalorlando.com**
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MATERIAL MAY NOT BE REPRODUCED IN ANY FORMAT WITHOUT EXPRESS WRITTEN CONSENT OF UNIVERSAL ORLANDO RESORT™ .

Note: Dates, times, pricing, locations, and other details are subject to change. Please visit UOTeam.com for updates to the online version.

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GREEN IS UNIVERSAL

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